

265 Lenox Ave Apt. 9  
Oakland, CA 94610  
716.984.3540

## Experience

### Head of Product

December 2018 — present

*Gauntlet*. San Francisco, CA

- Product owner for the company, leading the development of our simulation product v1
- Manage Customer Success and Operations

### Fulfillment Lead

June 2016 — February 2018

*Gigster*. San Francisco, CA

- Managed company-wide revenue to 17% QoQ growth, then an all-time high
- Specified product, project management, and QA processes across a software development organization with 300 active projects, shipping over 500 projects.
- As head of supply-side growth, grew our freelancer network from 350 to 1200 engineers, product managers and designers.
- Implemented incentive changes that increased project deliverable timeliness from 20% to 70%
- Launched a new Quality Assurance product, growing to \$1mm in revenue in 6 months

### Product Manager

November 2015 — June 2016

*Gigster*. San Francisco, CA

- Product owner leading development and design for our customer portal and various internal tools, increasing Customer Satisfaction from 5.7 to 9.1 out of 10.
- Built out a data reporting infrastructure and hundreds of (SQL) queries on top of it to analyze performance trends and gain insights into customer behavior and project success.

### Program Manager II

*Microsoft*. Redmond, WA

HoloLens / Windows Holographic

September 2013 — September 2014

Windows Division, Applications and APIs

August 2010 — September 2013

- Lead multiple product teams in the cross-team effort to deliver Holographic video rendering as part of the Windows graphics pipeline.
- Lead the design of the UI and API surface for the Windows Contact Picker, an API in Windows that allows third party apps to access contacts. Received a patent for this in 2014.
- Analyzed data from over 300 million customers, using competitive analysis, business intelligence metrics, and user research studies to inform product design and drive product vision.

### Software Analyst

Fall 2008

*Goldman Sachs & Co.* Jersey City, NJ

- Developed multi-tier web applications that mined and analyzed data from databases and remote process connections that handled over \$100 billion a day in financial transactions

## Education

**Cornell University, College of Engineering**, Ithaca, NY

Bachelor of Science in Computer Science, Applied and Engineering Physics

May 2010

Dean's List - Spring 2007, Fall 2007, and Spring 2008

## Technical Skills

JavaScript, HTML, CSS, Java, C and C++ (basic), Matlab, SQL, Excel, Unix, Python, Ruby, Node, AngularJS, Unity3D, Looker/LookML, Jira